





Civilian Arming Authorization Management System (CAAMS)

CAAMS User Guide



CAAMS Project Lead: Raquel Davis

Raquel.Davis.ctr@dla.mil



1. Introduction to CAAMS

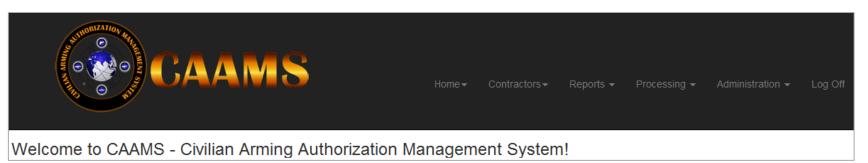
- 2. Business Process Map
- 3. Requesting an Account
- 4. Accessing CAAMS
- 5. Contractor Menu
- 6. BV and Quality Control
- 7. Transfers

Arming Confirmation



Introduction

- Civilian Arming Authorization Management System (CAAMS)
 - An automated, web-based solution
 - Processes the submission, review, approval, and compliance management of arming requests for contractors in Theater
- CAAMS is a resident application on the secure Joint Contingency and Expeditionary Services (JCXS) web-based platform
- Stakeholder
 - Armed Contractor Oversight Directorate (ACOD)
 - MISSION: To evaluate, provide legal review, and advise on Exception to Policy (ETP) arming requests for DoD contractors, and to track arming authorizations and Serious Incident Reports related to armed civilians and contractors.





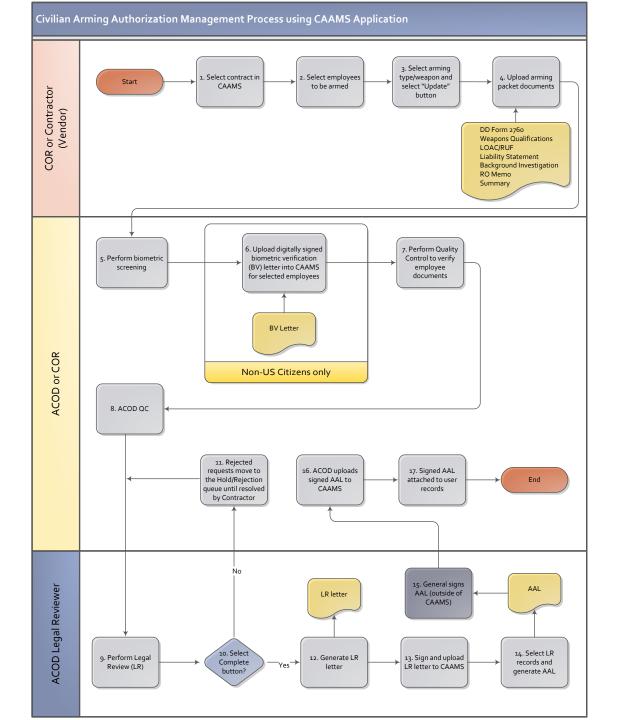
Functionalities and Benefits





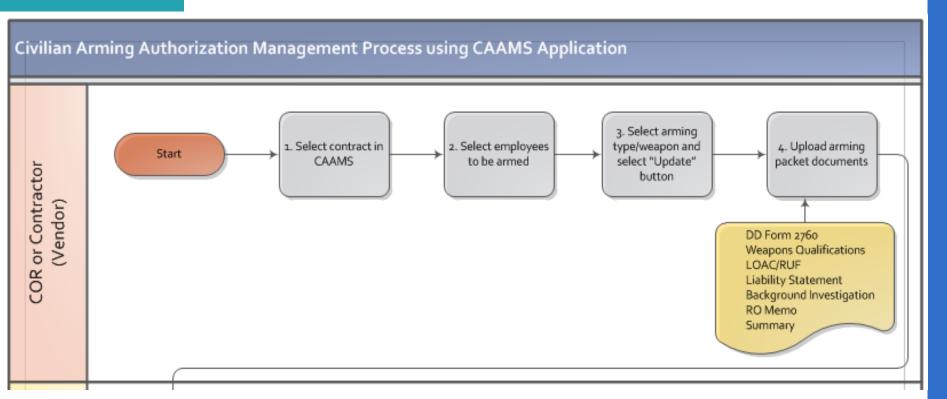
CAAMS User Guide

BUSINESS PROCESS MAP





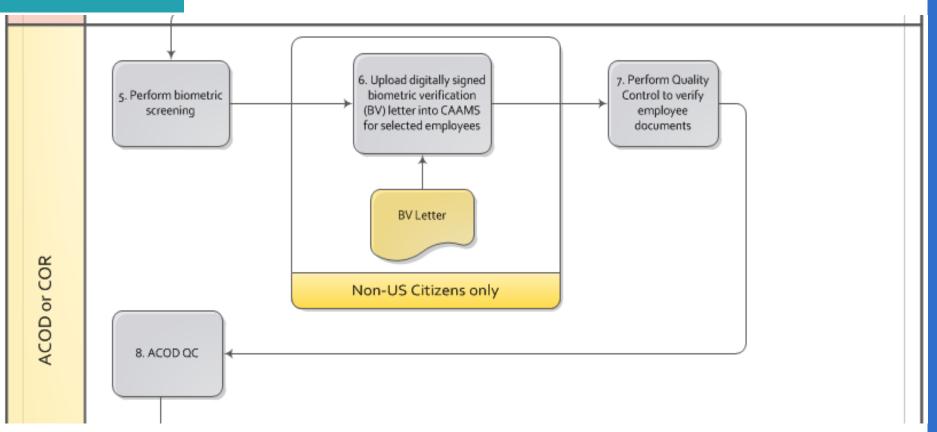
Process Steps 1-4



- New contractor employees are entered in CAAMS.
- The Contract Officer's Representative (COR) or Contractor uploads their arming packet documents.
- Selecting the security (arming) type and weapon initiates the arming request in CAAMS.



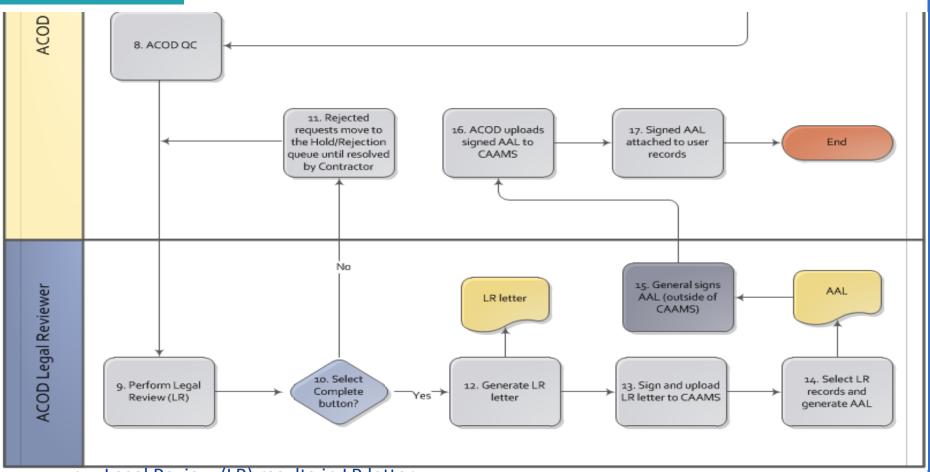
Process Steps 5-8



- ACOD or the COR reviews and approves individuals at each stage, to move them to the next stage in the process
 - Biometric Verification (BV)
 - Quality Control (QC) of documents



Process Steps 9-17



- Legal Review (LR) results in LR letter
- Arming Authorization Letter (AAL) is generated and signed by General, then uploaded into CAAMS by ACOD
- Signed AALs are attached to user records



CAAMS User Guide Menu

Requesting an Account

Vendor Guide

KO/COR Guide



CAAMS User Guide

REGISTERING IN JCXS

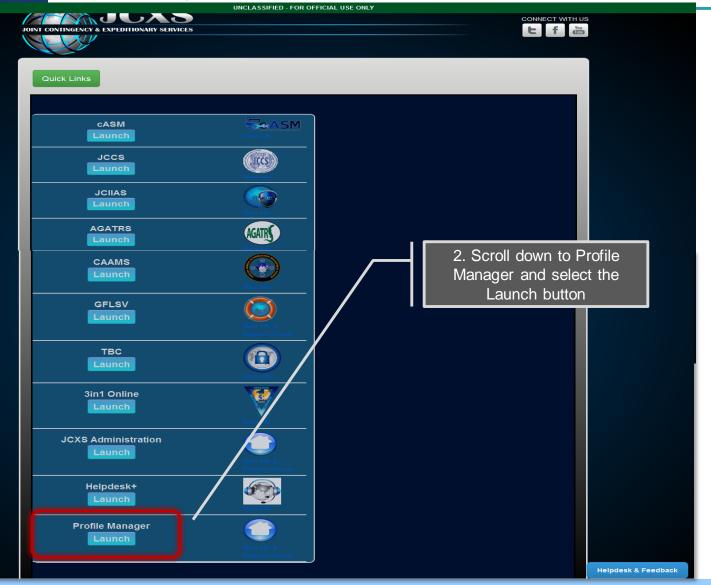


1. Government Users Login Button





2. Register New Account



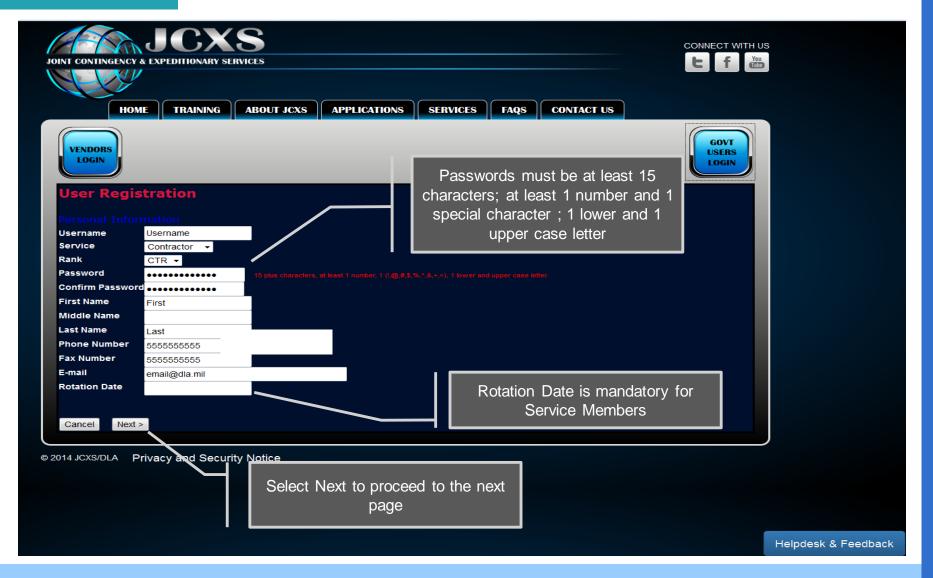


3. User Registration



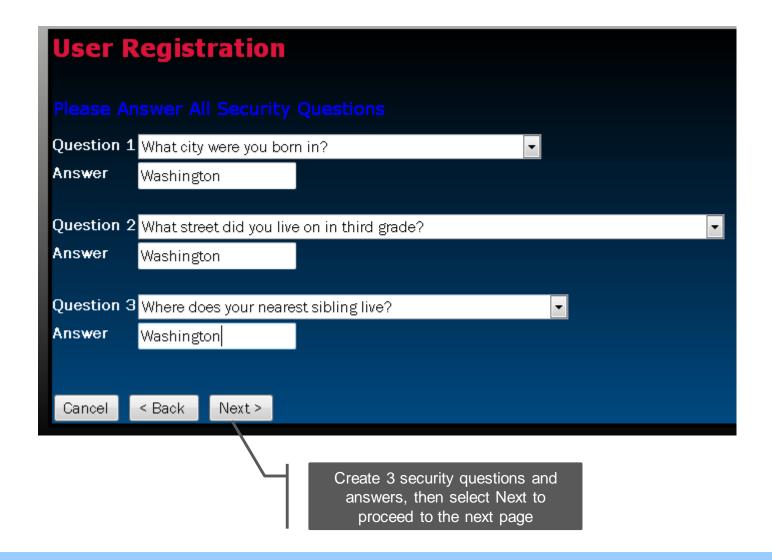


4. User Registration



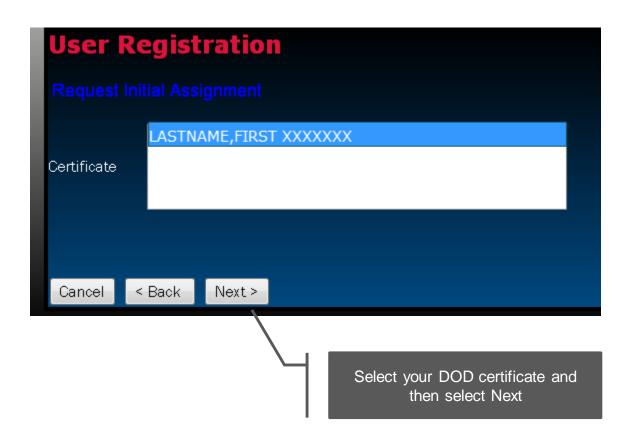


User Registration (cont)



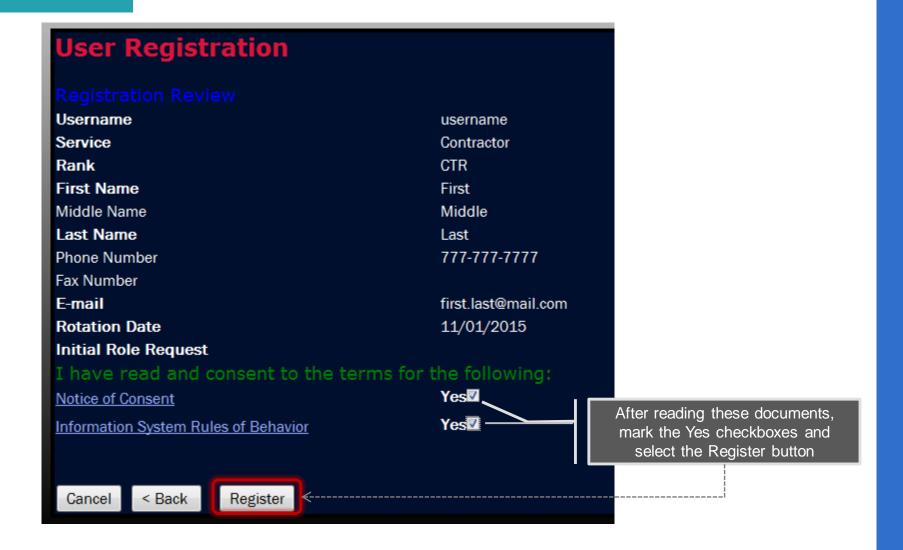


User Registration (cont)





User Registration (cont)





User Registration Submitted

















- After submitting your role, submit a Helpdesk Ticket with the contract information you need access to;
 - Contract Number(s)
 - KO Name
 - KO Email
- Upon approval from the KO, you will have access to CAAMS and the requested contract information



CAAMS User Guide

REQUESTING AN ACCOUNT (ALTERNATE)



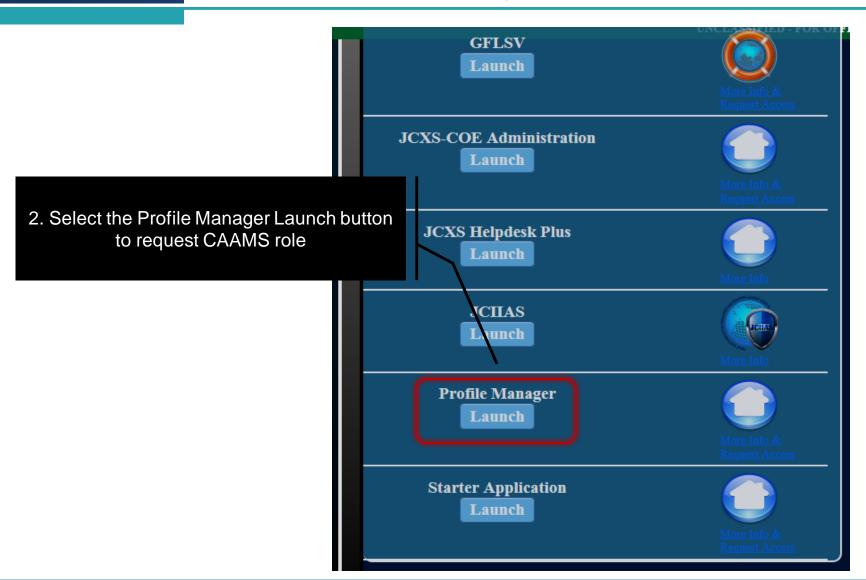
1. Government Users Login Button

1. Go to https://www.jccs.gov/jccscoe/ and select the GOVT USERS LOGIN button



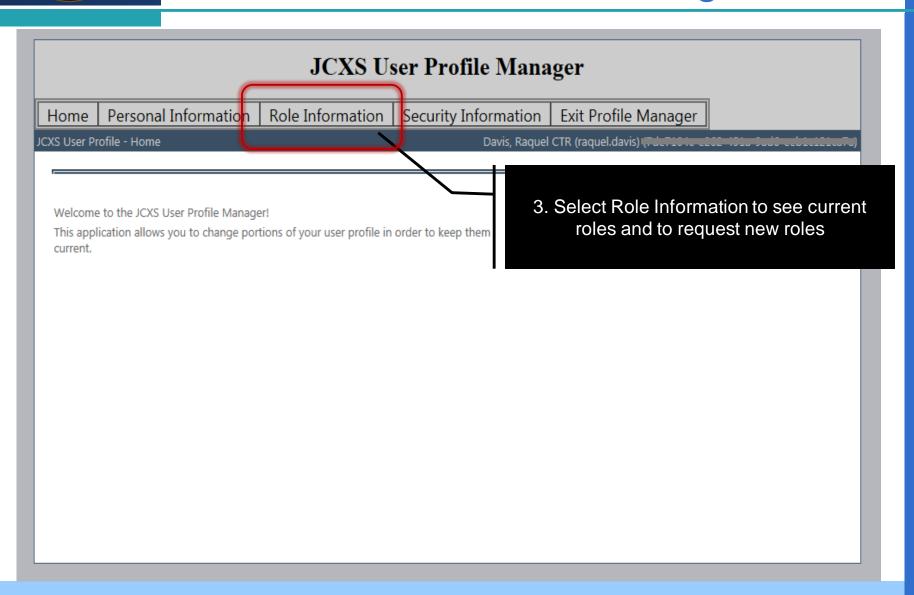


2. Profile Manager



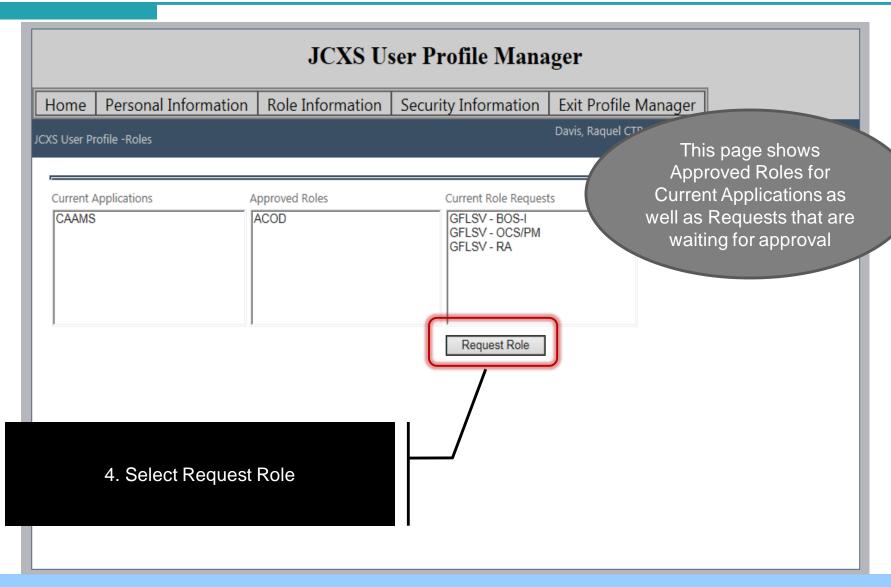


3. JCXS User Profile Manager



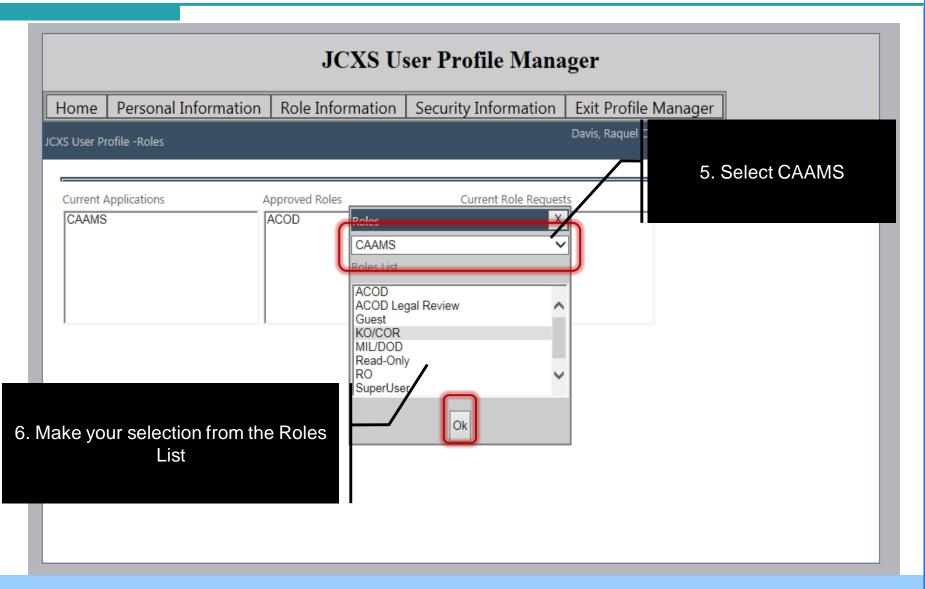


4. Request Role



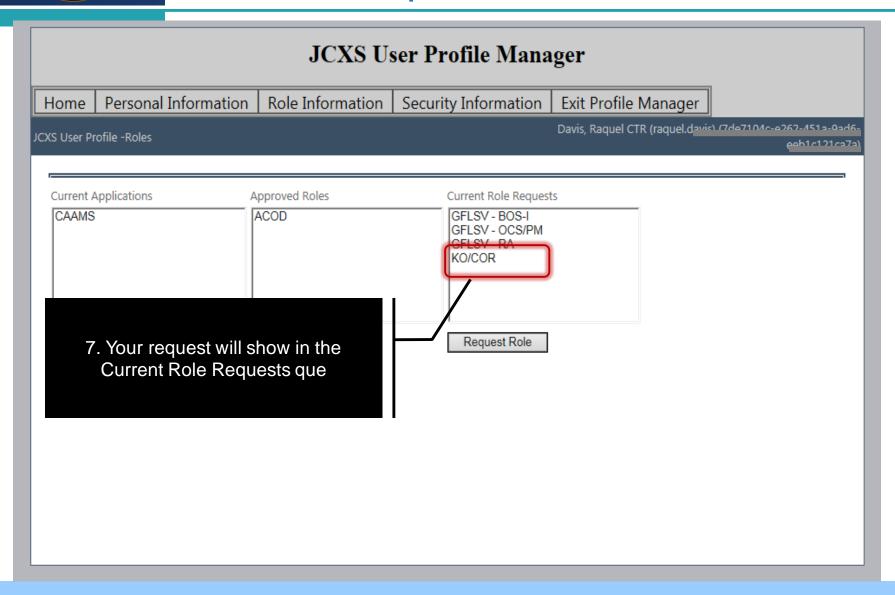


5. Roles List



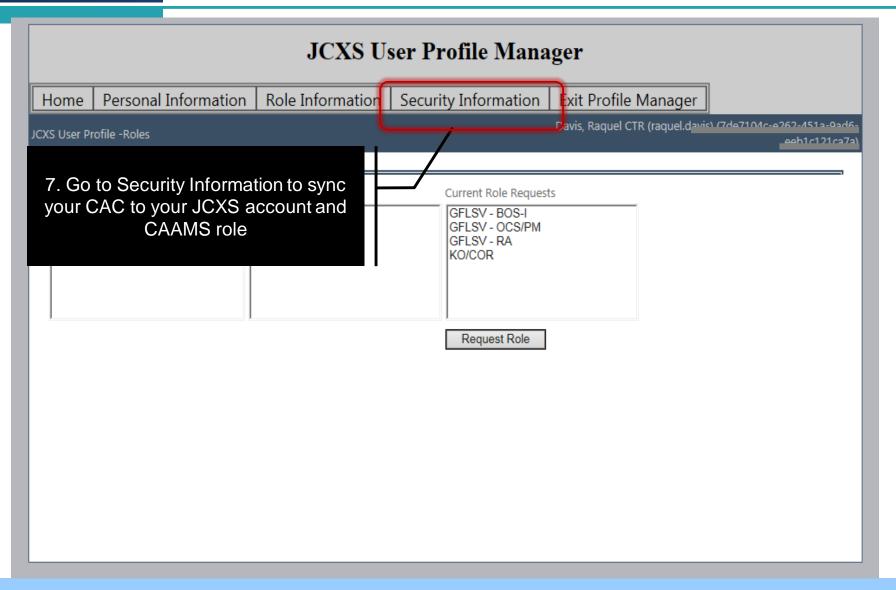


6. Role Request



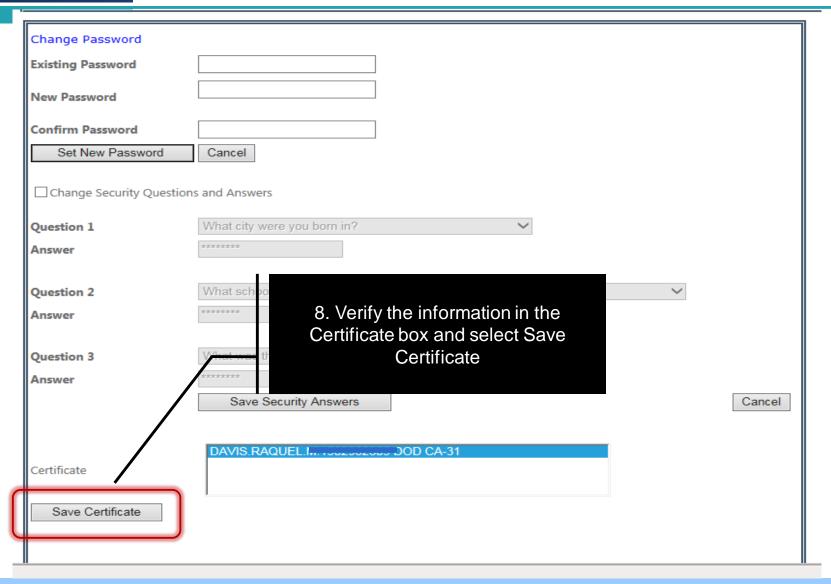


7. Saving CAC Certificate





Saving CAC Certificate





8. Role Request: Helpdesk

- 9. Submit a new HelpDesk ticket with the following information:
 - your name and email address
 - your CAAMS role
 - the contract number to associate to your role
 - the name and email address of your KO and/or COR
- This information will be forwarded to ACOD for review; upon approval, the HelpDesk staff will associate the contract to your role; at that point in time you will have access to the contract data.



CAAMS User Guide

ACCESSING CAAMS



1. Government Users Login Button

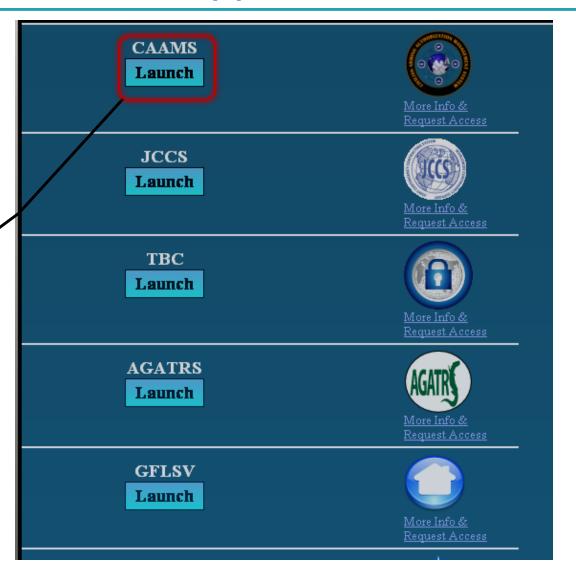
1. Go to https://www.jccs.gov/jccscoe/ and select the GOVT USERS LOGIN button





3. Launch the Application

2. Launch your application



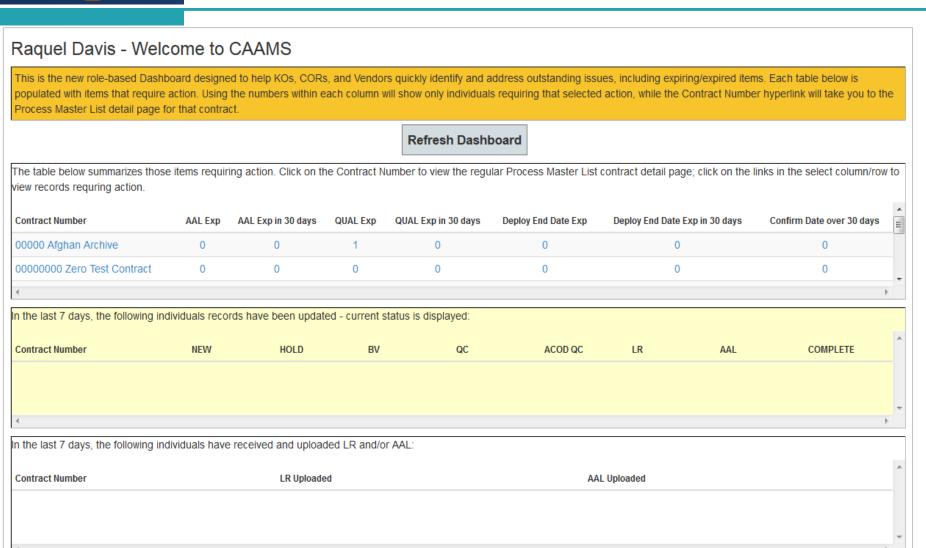


CAAMS User Guide

HOME MENU



Welcome to the Dashboard





Home Page





raquel.davis.ctr@dla.mil Log Off

Welcome to CAAMS!

CAAMS - the Civilian Arming Authorization Managemement System - is used to manage all armed, in-theater contractors. For more information, see the ABOUT page and the FAQ page. CAAMS is a continually-evolving system. For a quick overview of the new functionality, please review the the appropriate User Guide from the list below. READ ALL ABOUT IT - see the Latest CAAMS Newsletter

CAAMS Announcements:

The CAAMS PMO says "fare thee well" to the outgoing ACOD leader, CDR Martin, and the outgoing jack-of-all, LT Papagni. We wish you all the best. The CAAMS PMO is also pleased to say "hail and welcome" to the newest ACOD members; CDR Taylor and CDR Teale. We stand ready to assist you, to ensure a successful mission. .)

Contact information

Need to contact the CAAMS team? Use the following options:

Support in theater: usfora.acod.org@afghan.swa.army.mil

Technical support: For Technical issues, please submit via the HelpDesk & Feedback link on the bottom right of your screen.

Training support: If you would like to receive CAAMS training, or for any other CAAMS-related questions, please contact Raquel Davis.

CAAMS User Guides:

There are three different user guides, corresponding to the primary roles used in CAAMS:

- . CAAMS Vendor User Guide this guide is designed to help Vendors maximize their efficiency when using CAAMS
- CAAMS KO/COR User Guide this guide details the responsibilities and workflow processes managed with the KO/COR role
- . ACOD Staff User Guide this guide is for ACOD staff/SuperUser, and outlines all of the available capabilities of CAAMS

tom right of your screen.
s, please contact Raquel Davis.

Announcements will show here.

Important CAAMS

CAAMS Document Library

The following PDF documents are provided to assist Vendors, KOs and CORs provide the appropriate information for each individual pursuing an Arming Request.

- 1. RO MEMO Armed Security Template
- 2. RO MEMO Self Defense Template
- 3. RO MEMO Renewal
- · 4. Biometric Verification Letter
- 5. Rules of Force Law of Armed Conflict Training
- 6. Acknowledgement of Training Form (Contractor)
- 7. Qualification to Possess Firearms or Ammunition (DD Form 2760)
- 8. SPOT LOA SAMPLE
- . 9. Pistol Scorecard Example
- 10. Rifle Scorecard Examples
- 11. Background Check MEMO Template
- USFOR-A FRAGO 16-143 Arming Procedures for DoD Contractors
- FRAGO 16-143 Summary of Key Changes

The New document Library feature on the site home page allows users to view all required documents for pursuing an Arming request

Helpdesk & Feedbac



Home Menu: About



About CAAMS

CAAMS - Civilian Arming Authorization Management System - is used to manage all armed, in-theater contractors.

The validation process is performed by staff from ACOD - Armed Contractor Oversight Directorate. Each contractor must meet the following requirements:

- · Must be on a valid, current contract
- . Must have received arming authorization from the RO
- . Must have current weapon(s) qualifications
- If non-US, must be registered in a valid Biometric database

Once all documents have passed a manual and legal review, ACOD will approve/deny the contractor's arming packet

Helpdesk & Feedback

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Home Menu: FAQ



CAAMS Frequently Asked Questions

Click on a heading to view the questions for each topic; click on the question to show/hide the answer.



Helpdesk & Feedback

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Helpdesk & Feedback Ticket

Helpdesk & Feedback Ticket									
Please use the box below to enter your comments or issue with JCCS applications.									
Point of Contact									
Name									
Phone									
Email									
How can we help?	How can we help?								
Issue									
Description									
	Submit Cancel								

For helpdesk issues, complete the requested fields, include your username, and submit the ticket.



CAAMS User Guide

ADDING A NEW PERSON

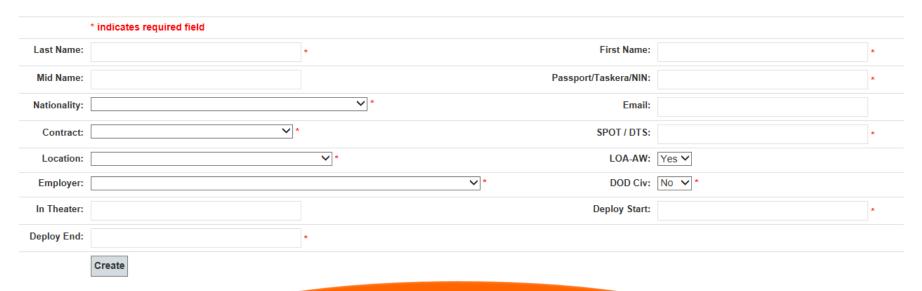


Process Master List: Add Person



Create a new Person record

Use the form below to create a new Person record.



When adding a new person for submission, complete all fields and submit the person for arming.

Helpdesk & Feedback



Process Master List: Duplicate Entries



A person with the same name and Passport/Taskera/NIN has been found in the database. Please copy/paste the following information into a email and send to ACOD () for review/further action.

First Name: Sean Middle Name: Last Name: Addison

Passport/Taskera/NIN: 12345 Citizenship: AFGHANISTAN Contract: 002-ACOD-Training

If the information entered for a new record already exists in the system, you will be prompted to contact ACOD. If no match is found, the record is added to the database.

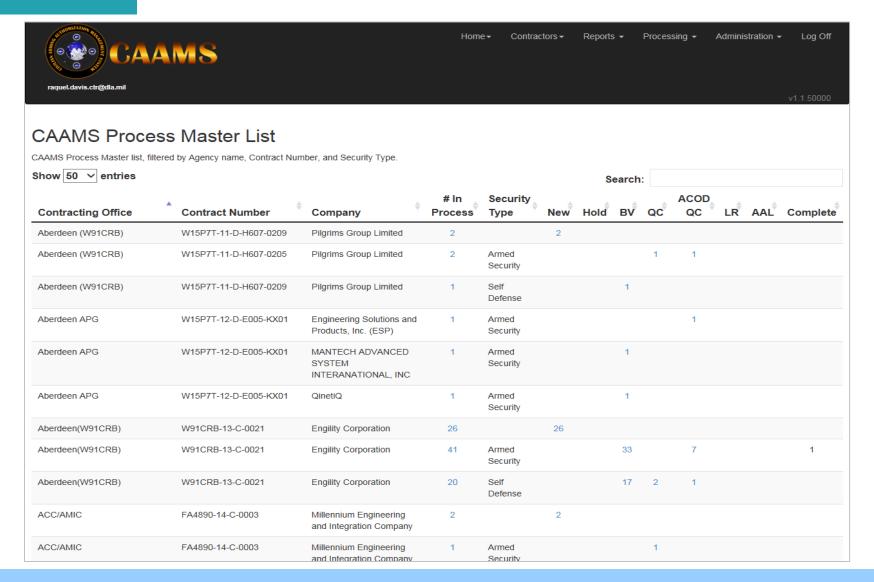
desk & Feedback



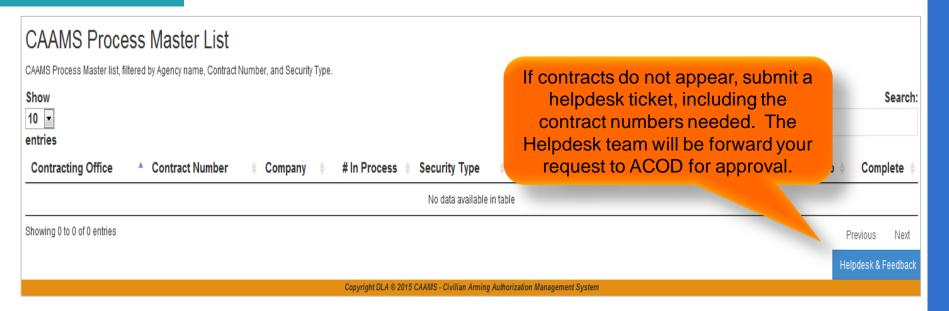
CAAMS User Guide

PROCESS MASTER LIST/CONTRACTORS MENU





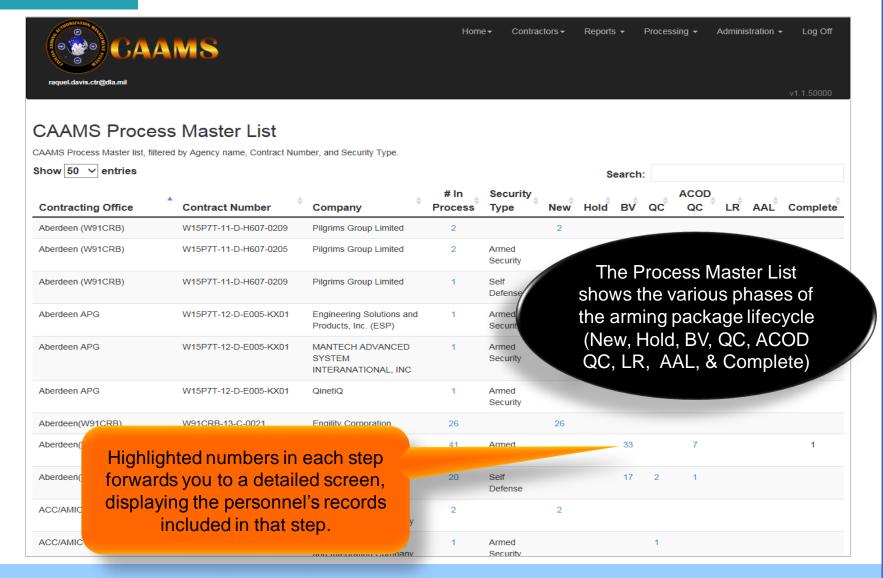




There are three main reasons why the Process master list may be empty

- There are no individuals who have been assigned to the contract. Once an individual has been added to a contract, the contract will appear in the Process Master List
- The contract has "expired" in CAAMS; the Contract End Date needs to be updated
- The user's role has not been associated with the contract number



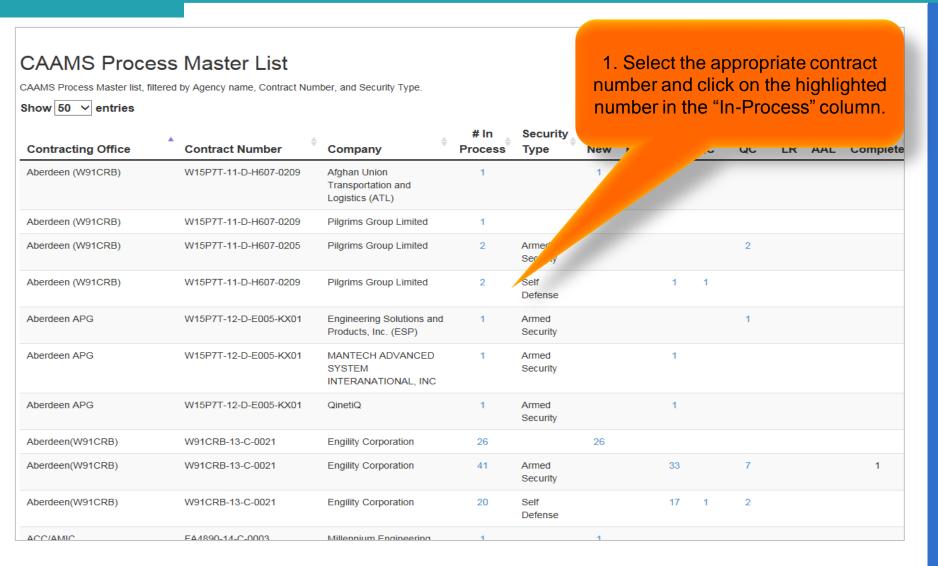




Process Master List Details

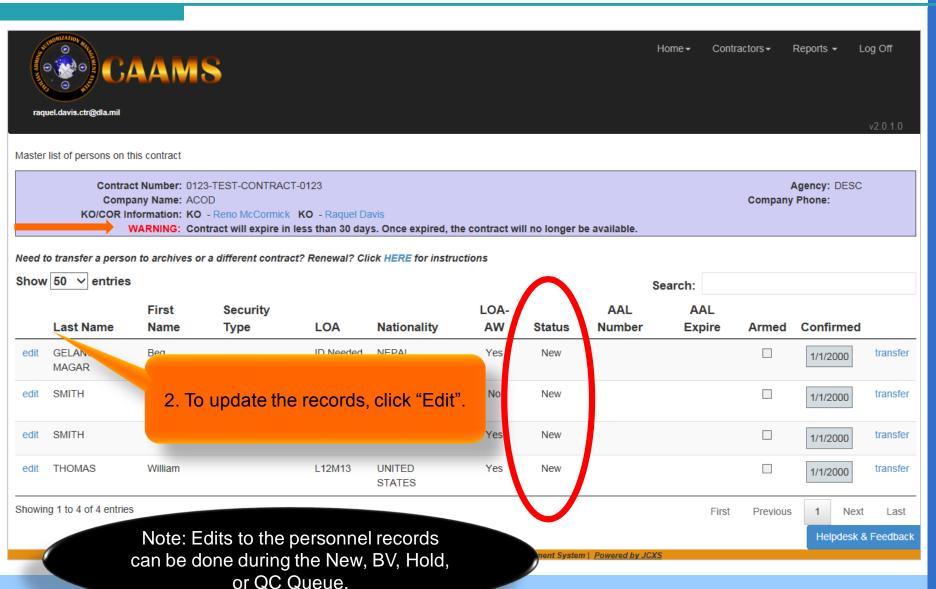
The Following table describes the data columns displayed on the screen						
Column Name	Description					
#In-Process	The number of arming requests entered in CAAMS per contract					
New	The number of people added to CAAMS who have not started the arming authorization process and number of people undergoing AAL Renewal Process					
Hold	Requests that have been put on hold by ACOD for further review or to return back to KO/COR					
BV	The number of requests in the Biometric Verification stage of the authorization process					
QC	The number of requests in the Quality Control stage of the authorization process					
ACOD QC	The number of requests in the ACOD Quality Control stage of the authorization process					
LR	The number of requests in the Legal Review stage of the authorization process					
AAL	The number of AALs (Arming Authorization Letter) ready to be generated and sent to the Authorization Authority for signature					
Complete	The number of requests that have finished all stages of the authorization process					



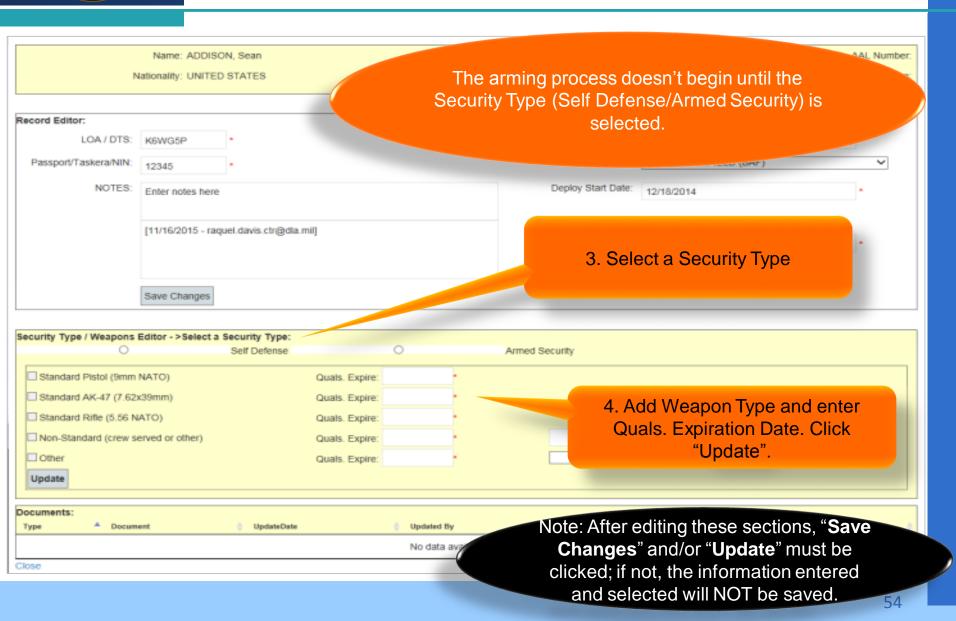




Process Master List (# In Process)





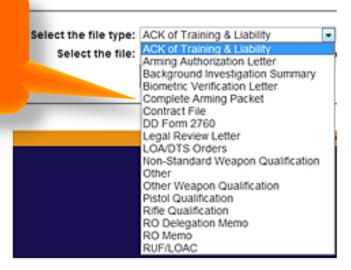


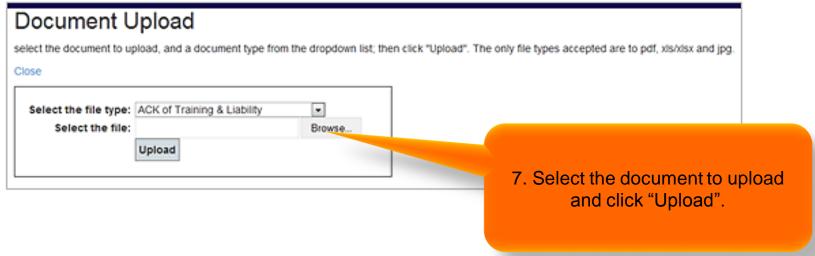


	Name: ADDISON	I, Sean		Security Type:		AAL Number:	
	lationality: UNITED 9	STATES		Status: 1	New	AAL Expiration:	
Record Editor:				* indicates required	field		
LOA / DTS:	K6WG5P	•		Bio GUID:			
Passport/Taskera/NIN:	12345			Location:	BAGRAM AIRFIELD (BAF)	~	
NOTES:	Enter notes here			Deploy Start Date:	12/18/2014		
	Elliel Hotel Here				12/10/2014		
	[11/16/2015 - raque	el.davis.ctr@dla.mil]					
				Deploy End Date:	12/31/2015		
	Save Changes						
Security Type / Weapons	Editor - > Select a Se	ecurity Type:					
0		Self Defense	0	Armed Security	To unload a dag	umant aliak	
Standard Pistol (9mm	NATO)	Quals. Expire:			5. To upload a docu	ument, click	
☐ Standard AK-47 (7.62	x39mm)	Quals. Expire:			"Add".		
Standard Rifle (5.56 N	IATO)	Quals. Expire:					
Non-Standard (crew s	erved or other)	Quals. Expire:					
Other		Quals. Expire:		~			
Update							
Documents:					Add		
Type - Docum	ent	UpdateDate	Updated By	Verified Date	LR Verified	\$ \$	
No data available in table							
Close							



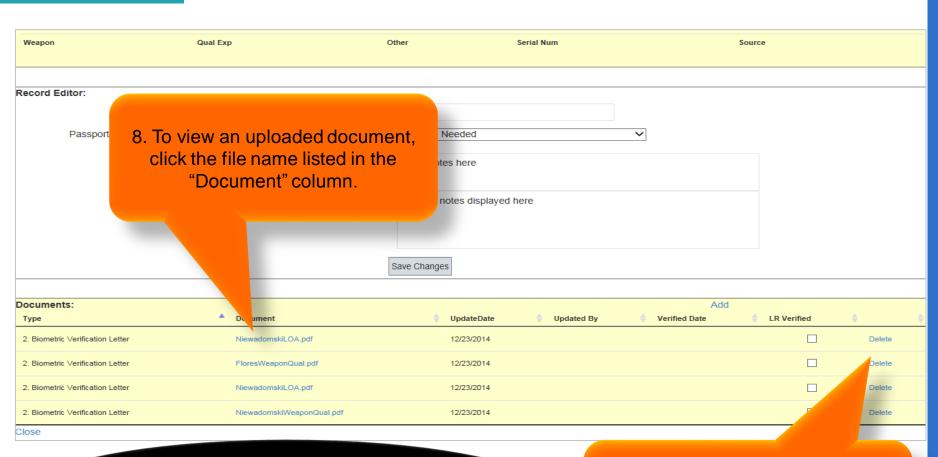
6. Select the file type.







Document Deletion

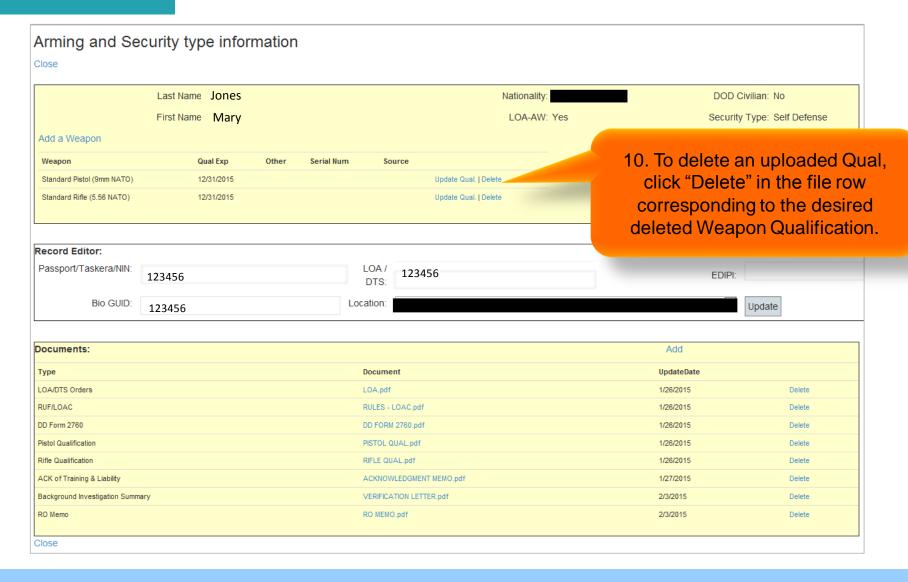


Note: Vendors are now able to add or edit the GUID and Passport/Taskera Number fields after submission to the BV or COR QC stage.

9. To Delete an uploaded document, go to the specified document and click "Delete".

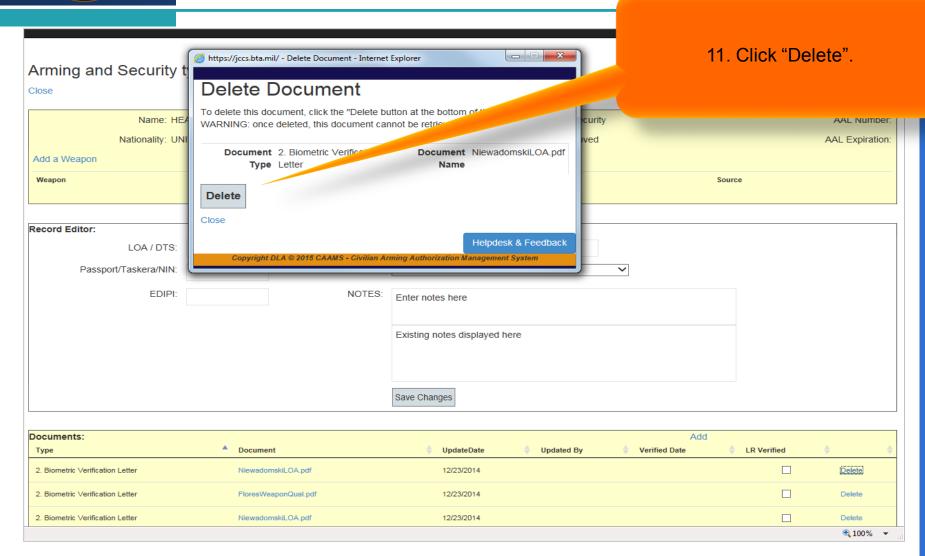


Qualification Deletion



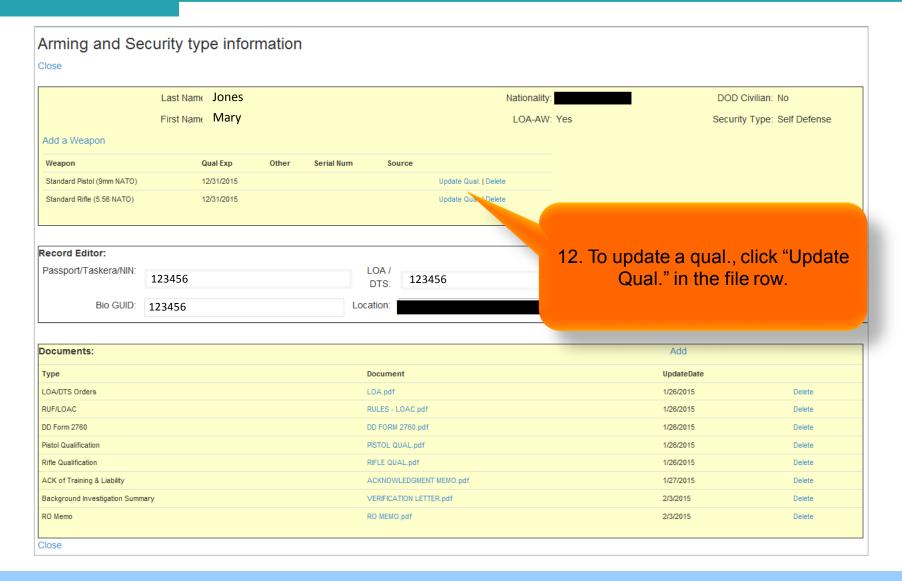


Qualification Deletion



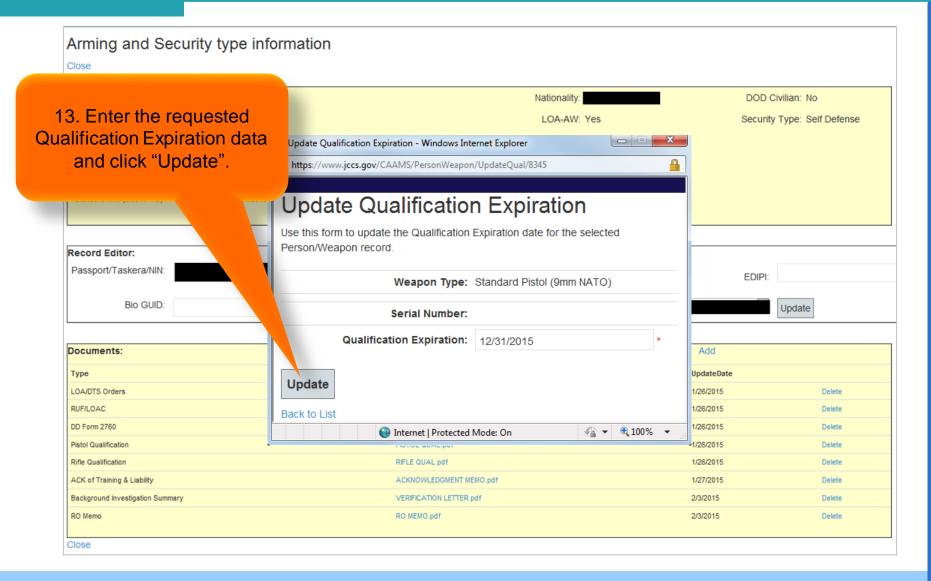


Qualification Update





Qualification Update





Vendor Training Complete

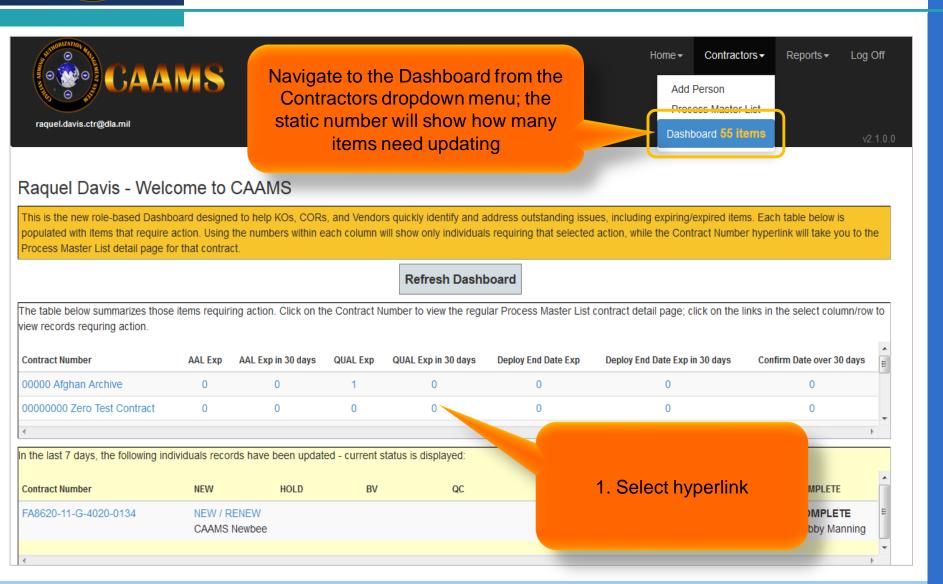
Menu



CAAMS User Guide

ROLE-BASED DASHBOARD







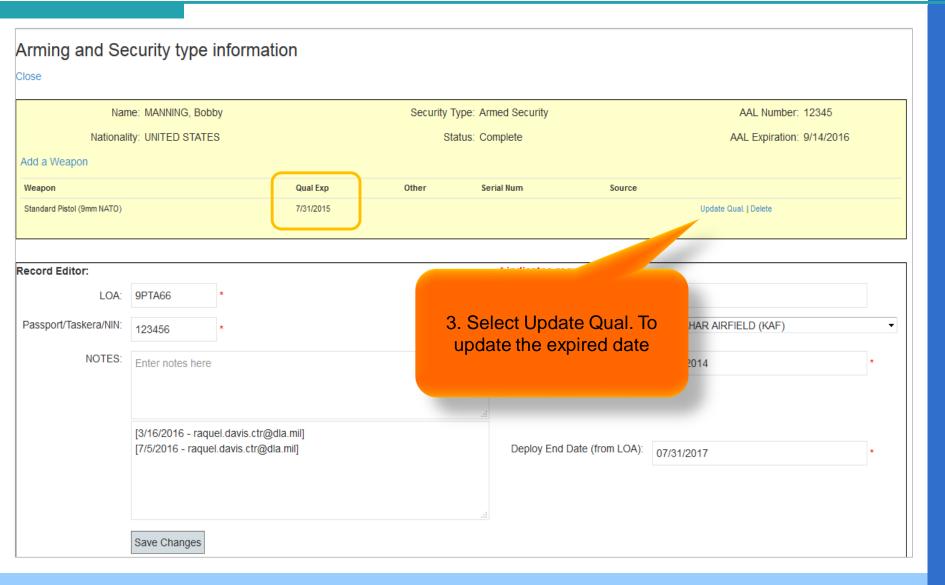
This is the list of individuals with an expired Weapons Qualification date.

Use the edit link for each record to access/update the record.

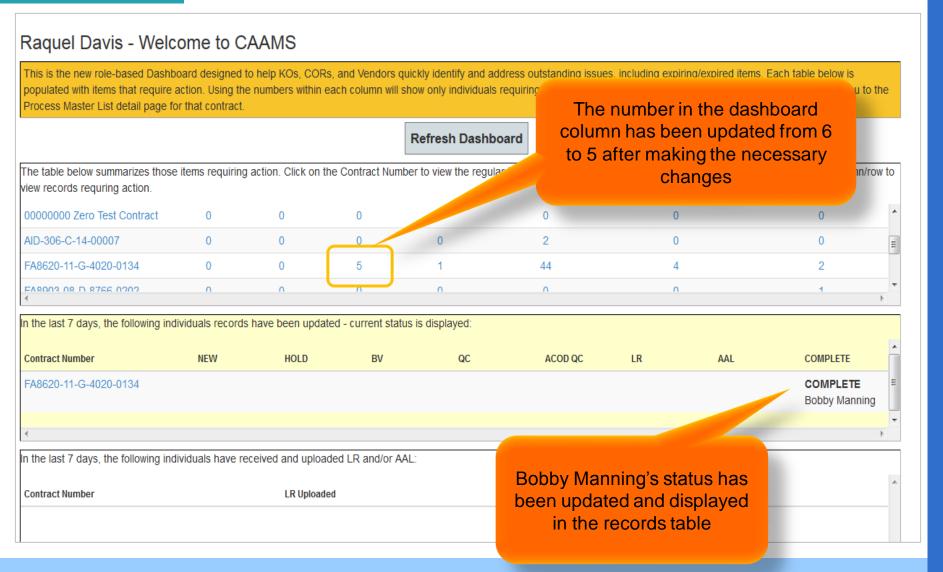
Close

							Search:				
	Contract Number	Last Name	First Name	Security Type	LOA	Arm Status	Deploy End Date	AAL Number	AAL Expiration	Armed	Confirmed Date
edit	FA8620-11- G-4020-0134	Andree	Gan	2 4 2 4	5001/50		12/31/2016				1/1/2000
edit	FA8620-11- G-4020-0134	Carr	Te	2. Sel	ect Edi	t					1/1/2000
edit	FA8620-11- G-4020-0134	JOHNSON						AAL-16/1279	6/1/2017		6/10/2016
edit	FA8620-11- G-4020-2.54	Jones	David	Armeu Security	PIOQII	Сопірієїє	12/31/2016				1/1/2000
edit	FA8620-11- G-4020-0134	Manning	Bobby	Armed Security	9PTA66	Complete	7/31/2015	12345	9/14/2016		9/14/2015
edit	FA8620-11- G-4020-0134	Watson	Brian	Self Defense	J29WBP	Complete	7/31/2015	AAL-16/1253	1/5/2017		1/5/2016

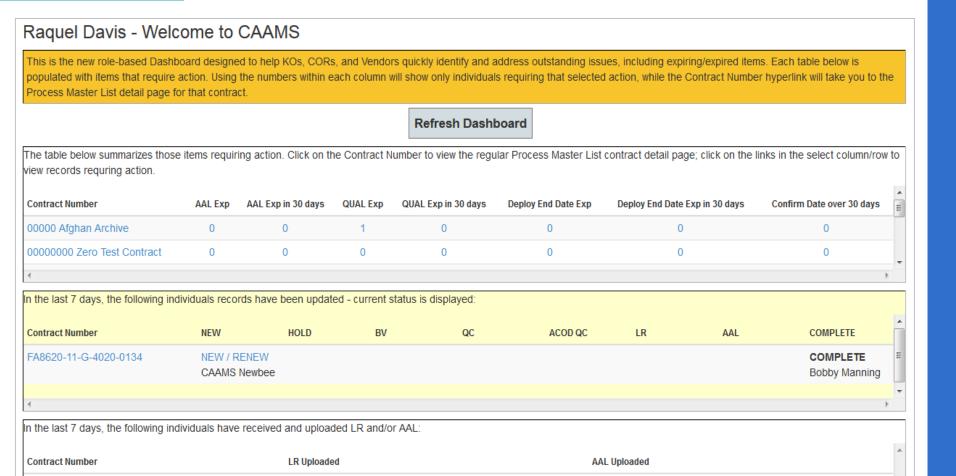












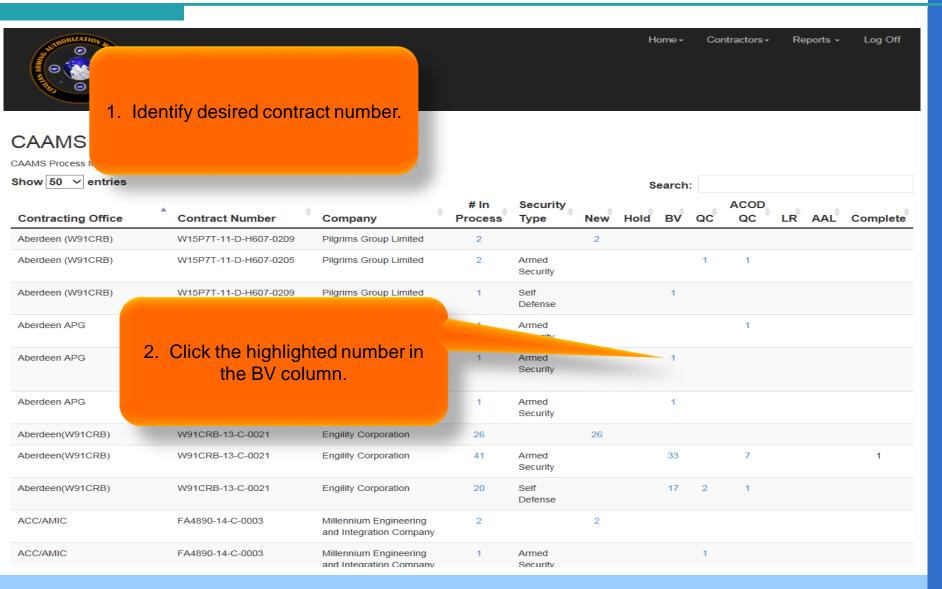


CAAMS User Guide

PERFORMING THE BV AND QUALITY CONTROL



Biometric Verification





Biometric Verification

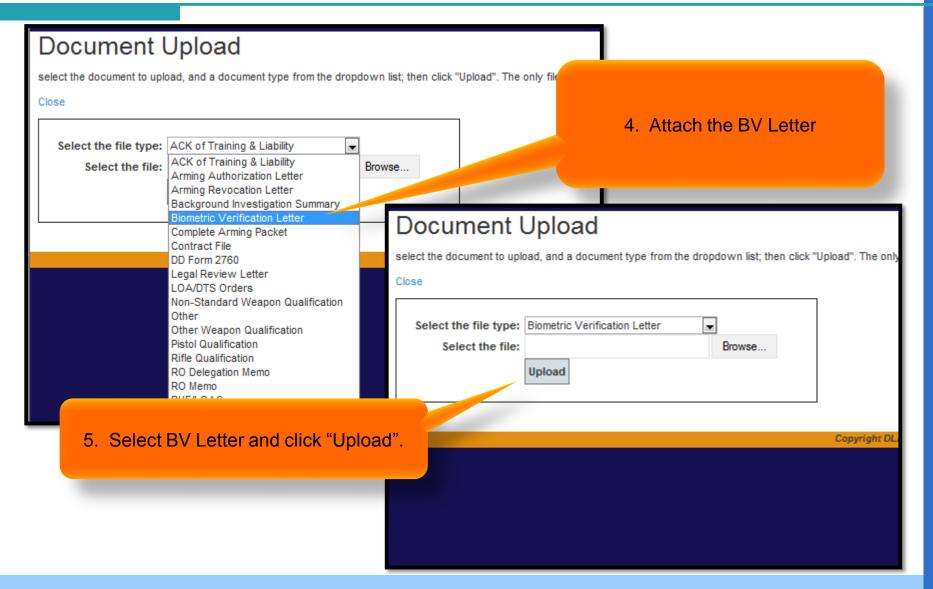
Add a BV Letter to a Person

Select a person from the list below to add a BV Letter.

Show 50 ∨ ent	tries			Search:		
Last Name	First Name	♦ Contract Number	♦ Bio GUID	Agency		\$
Ablard	Keith	W91CRB-13-C-0021		Aberdeen(W91CRB)	Attach BV	edit
Amato	Mark			Aberdeen(W91CRB)	Attach BV	edit
Andree	Gary			Aberdeen(W91CRB)	Attach BV	edit
Barnett	Thomas	3. Click "A	ttach BV".	Aberdeen(W91CRB)	Attach BV	edit
Brewer	Jereld			Aberdeen(W91CRB)	Attach BV	edit
Brown	Larry			Aberdeen(W91CRB)	Attach BV	edit
Coberly	Nancy	W91CRB-13-C-0021		Aberdeen(W91CRB)	Attach BV	edit
Colombrito	Thomas	W91CRB-13-C-0021		Av. (1/91CRB)	Attach BV	edit
Conner	Kevin	W91CRB-13-C-0021		Aberdeen(W91CRB)	Attach BV	edit
Criscione	John	W91CRB-13-C-0021		Aberdeen(W91CRB)	Attach BV	edit
Danilevicius	Linas	W91CRB-13-C-0021		Aberdeen(W91CRB)	Attach BV	edit
David	Melvin	W91CRB-13-C-0021		Aberdeen(W91CRB)	Attach BV	edit
_						



Biometric Verification



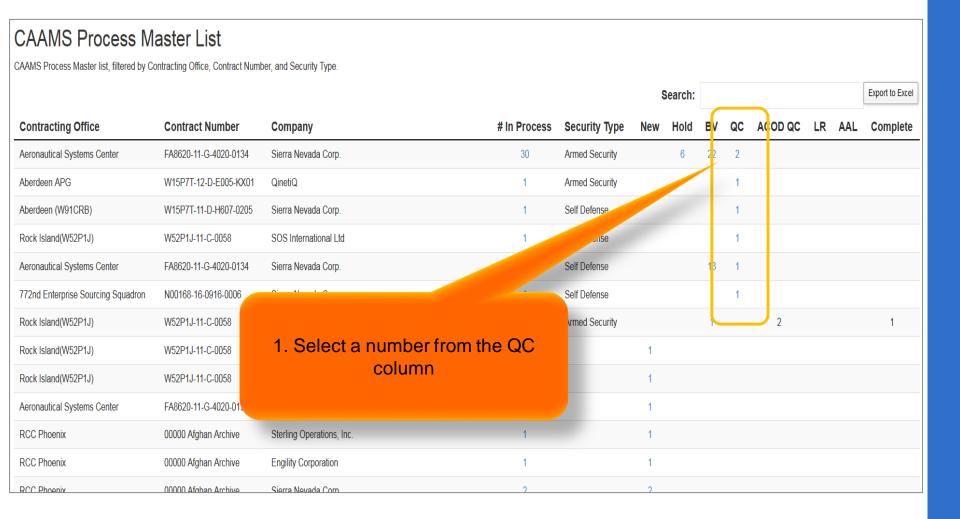


Quality Control

- When processing a new person into CAAMS, the KO/COR should perform quality control (QC) by
 - Ensuring data entered into CAAMS matches values supplied from documentation
 - Contract information
 - Arming information
 - LOA number
 - Passport/Taskera/National Identity Number
 - Deployment Start/End dates
 - Ensuring all necessary supporting documentation is uploaded and verified

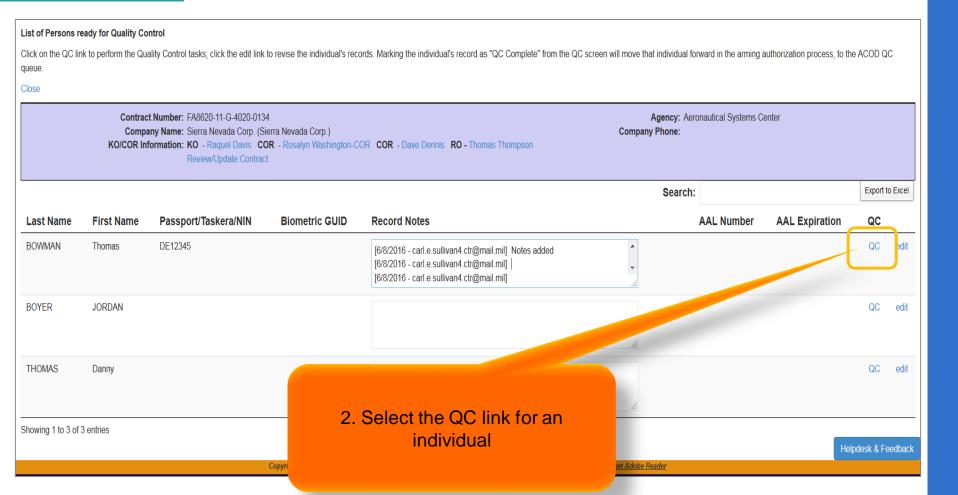


Quality Control (QC) from Process Mater List



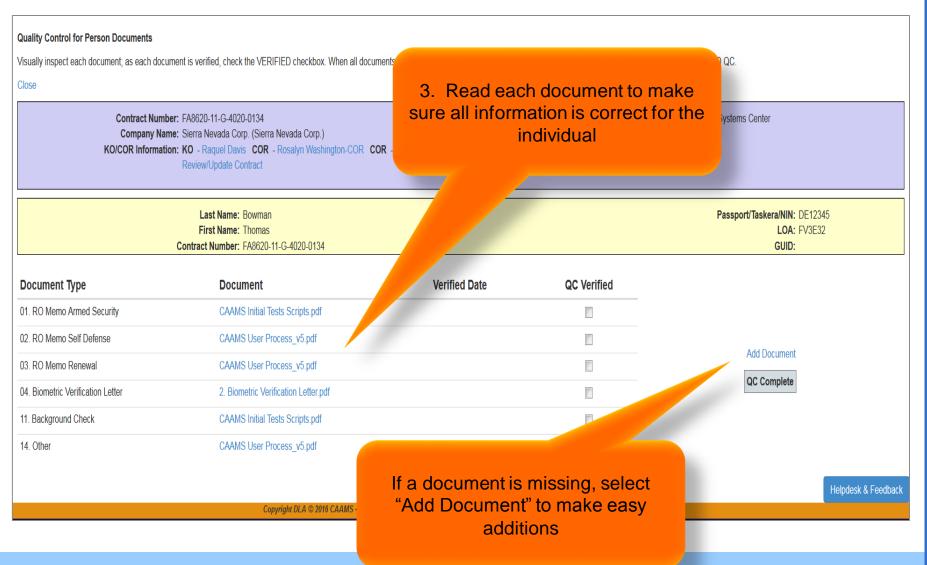


Quality Control (QC)





Quality Control (QC)





Quality Control (QC) Complete



Visually inspect each document; as each document is verified, check the VERIFIED checkbox. When all documents have been verified, click the QC Complete button to s

Close

Contract Number: FA8620-11-G-4020-0134

Company Name: Sierra Nevada Corp. (Sierra Nevada Corp.)

KO/COR Information: KO - Raquel Davis COR - Rosalyn Washington-COR COR - Dave Dennis RO - Thomas Thompson

Review/Update Contract

Last Name: Bowman

First Name: Thomas

Contract Number: FA8620-11-G-4020-0134

4. Check the "QC Verified" boxes as you read documents

Passport/Taskera/NIN: DE12345

LOA: FV3E32

GUID:

Document Type	Document	Verified Date	QC Verified
01. RO Memo Armed Security	CAAMS Initial Tests Scripts.pdf		V
02. RO Memo Self Defense	CAAMS User Process_v5.pdf		V
03. RO Memo Renewal	CAAMS User Process_v5.pdf		V
04. Biometric Verification Letter	2. Biometric Verification Letter.pdf		V
11. Background Check	CAAMS Initial Tests Scripts.pdf		V
14. Other	CAAMS User Process_v5.pdf		

Add Document

QC Complete

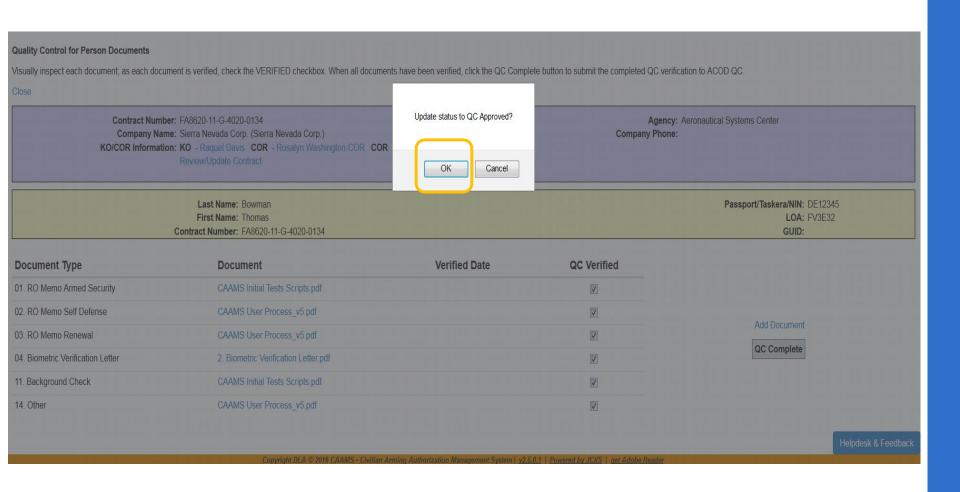
Helpdesk & Feedback

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Once all documents have been "QC'd", select the QC Complete button

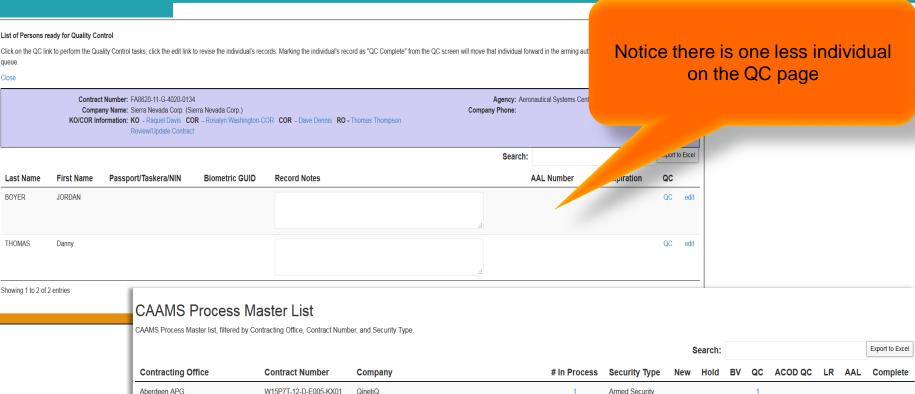


Quality Control (QC) Complete





Quality Control (QC)



Aeronautical Systems Center FA8620-11-G-4020-0134 Sierra Nevada Corp. 22 30 Armed Security Aberdeen (W91CRB) W15P7T-11-D-H607-0205 Sierra Nevada Corp. Self Defense Rock Island(W52P1J) W52P1J-11-C-0058 SOS International Ltd Self Defend Aeronautical Syst ense 13 772nd Enterpris Self Defense Notice the individual has been Rock Island(W5 moved to ACOD QC queue on the Rock Island(W5 Process Master List Aeronautical Sv RCC Phoenix



CAAMS User Guide

TRANSFERRING CONTRACTS



 KO/CORs are able to manage their contracts by transferring one contractor to another contract

CAAMS Process Master List

CAAMS Process Master list, filtered by Agency name, Contract Number, and Security Type. Show 50 ∨ entries Search: # In Process Security Type New Hold BV QC ACOD QC LR AAL Complete Contracti Departmer 1 Select a contract from the #In Departmer Process column Departmer Armed Security Department of Defense AAA-1111-2222-3333-4444 Self Defense Department of Defense AAA-1111-2222-3333-4444 AAA Web Development Co. Self Defense DESC 0123-TEST-CONTRACT-0123 101 Global Solutions LTD (101 Global Solutions DESC 0123-TEST-CONTRACT-0123 ACOD DESC AAA Web Development Company 0123-TEST-CONTRACT-0123 Armed Security Showing 1 to 8 of 8 entries Previous Next Helpdesk & Feedback

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Master list of persons on this contract

Contract Number: W52P1J-11-C-0058

Company Name: SOS International Ltd (SOS International Ltd)

KO/COR KO - Raquel Davis KO - Raquel Davis KO - Raquel Davis KO - Raquel Davis COR - PREDEEN AIYELAWO COR - PREDEE

Agency: Rock Island(W52P1J)

Company Phone:

Information: Williams, Jr.

Need to transfer a person to archives or a different contract? Renewal? Click HERE for instructions

Show 50 ∨ entries Search:												
	Last Name	First Name	Security Type	LOA	Nationality	LOA- AW	Status	AAL Number	AAL Expire	Armed	Confirmed	
edit	DAVIS	m		54365436	ARMENIA	Yes	New				1/1/2000	transfe
edit	DILLON	Bransen	Armed Security	7IDCT2	UNITED STATES	Yes	AAL				1/1/2000	transfe
edit	GARDENHIRE	Caryn	Armed Security	N1524J	UNITED STATES	Yes	ACOD QC				1/1/2000	ransfe
edit	GILB	Antonio	Armed Security	RK519R	UNITED STATES	Yes	ACOD QC				.(5)	transfe
edit	HOWARD	Steven		2T6AZ3	UNITED STATES	Yes	New				1/2000	transfe
edit	KARGAR	PAMIR	Armed Security	D523SJ	UNITED STATES	Yes	E					transfer
Showing 1 to 6 of 6 entries 2. Select the individual to Transfer							ransfer	Last				
												⁻ eedbac





Home ▼ Contractors **▼** Reports * Log Off

NOTE: Individuals will lose records associated with their current contract after transfer. Transfers are an irreversible action

Transfer Individual to another contract

Close

PLEASE NOTE: When an individual is moved from one contract to another, the following items will deleted from this record:

- . The existing SPOT/DTS(LOA) will be changed to "ID NEEDED"
- · The existing Deployment Start and End dates will be removed
- · The existing AAL Number and Expiration date will be removed
- · The existing Weapons Qualification information will be removed
- · The existing Security Type will be removed
- · The most recent version of each document type uploaded will be available
- · The existing status will be set to "New"

To transfer this individual to another contract, select the new contract from the dropdown list below, and click the TRANSFER button. NOTE: this action is irreversible

Name: SMITH, Johnn

Current Contract: 0123-TEST-CONTRACT-0123

Transfer To: AID-306-C-14-00007

Transfer Record

3. Select the new contract to transfer the individual to Click Transfer Record



Transfer Individual to another contract

Close

The record has been successfully updated

Helpdesk & Feedback



CAAMS Process Master List

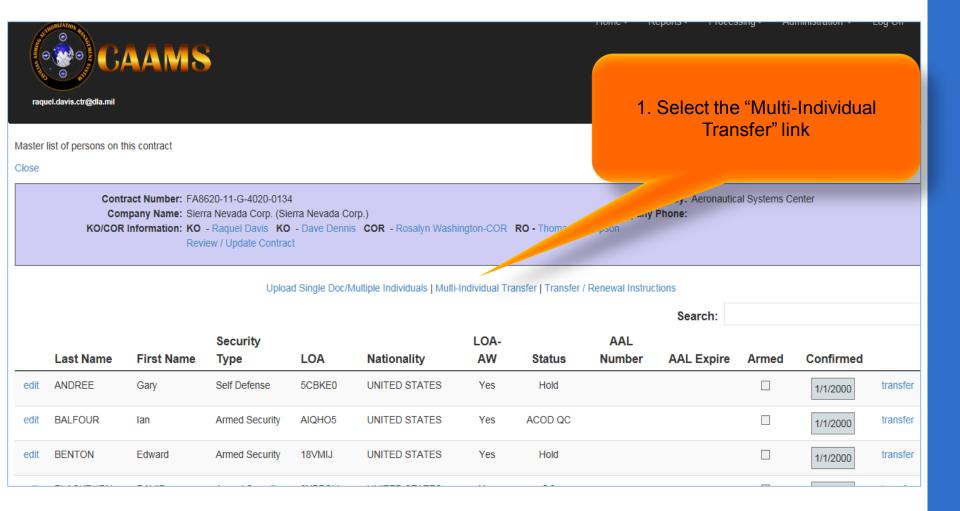
CAAMS Process Master list, filtered by Agency name, Contract Number, and Security Type.



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Bulk Transfer



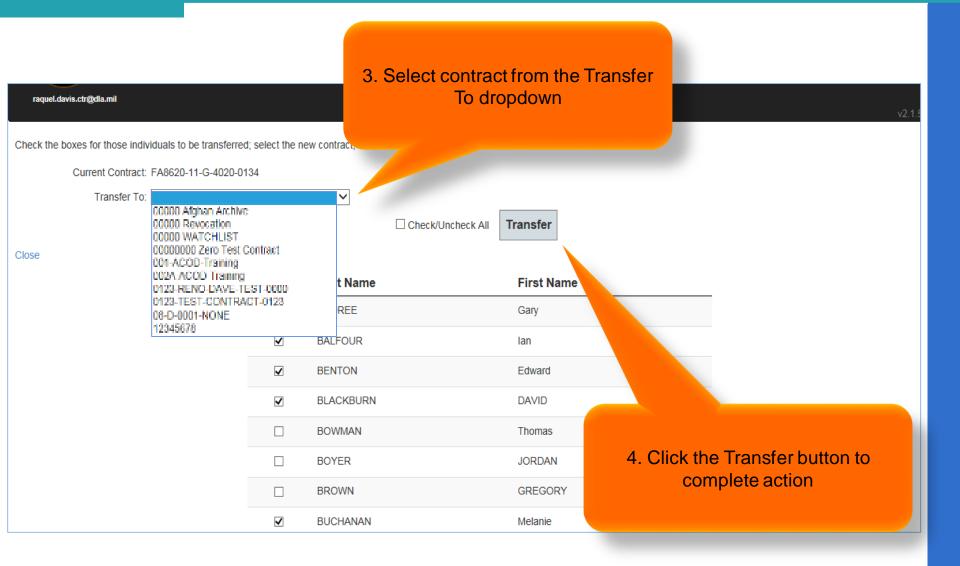


Bulk Transfer

raquel.davis.ctr@dla.mil					v2			
heck the boxes for those individuals to be transferred; select the new contract, and click the Transfer button.								
Current Contract: FA8620-11-G-402	0-0134							
Transfer To:		~						
			☐ Check/Uncheck All Transfer					
Close								
		Last Name	First Na	ame				
	~	ANDREE	Gary					
	~	BALFOUR	lan					
	V	BENTON	Edward					
	~	BLACKBURN	DAVID					
		BOWMAN	Thomas					
		BOYER	JORDA					
		BROWN	GREGO					
	V	BUCHANAN	Melan		decada a sa dia a ta			
				2. Check all indivi be trans				



Bulk Transfer





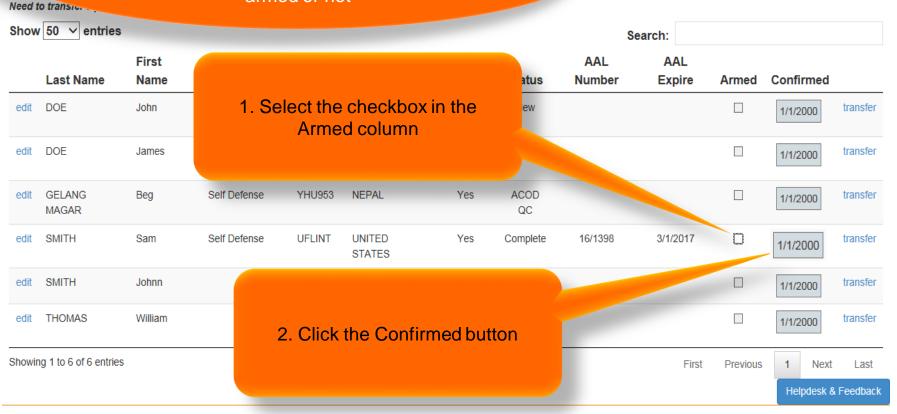
CAAMS User Guide

ARMING CONFIRMATION



Arming Confirmation

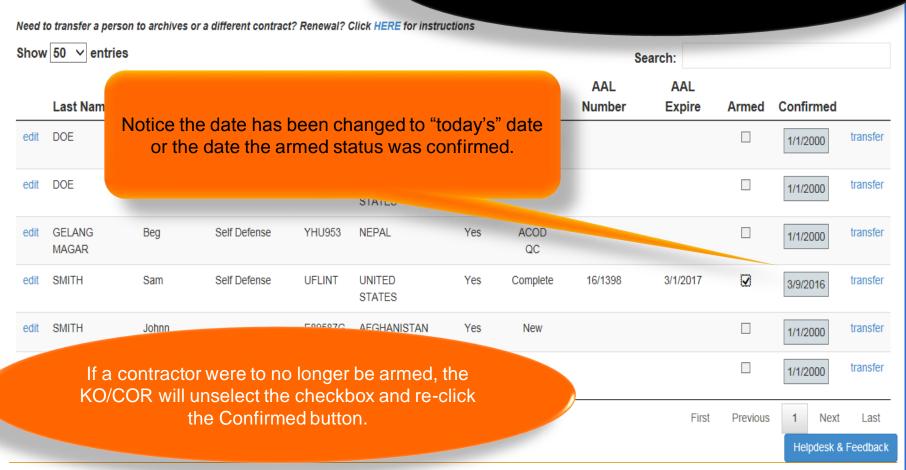
For compliance reasons, once a contractor's AAL is signed and uploaded, it is the KO/COR's responsibility to confirm that the contractor is armed or not





Arming Confirmation

Note: KO/CORs must confirmed armed contractors monthly by completing this task.





CAAMS User Guide

END OF GUIDE



For More Information or to Receive Training on CAAMS, contact Raquel Davis via email at Raquel.Davis.ctr@dla.mil